

SOUTH EASTERN RAILWAY

Office of the
Principal Chief Operations Manager,
Garden Reach, Kolkata-43

No. MGP-52/96/New Iron ore policy/2021

Dated – 01/05/2023

To
Sr DOM/CKP & KGP
Sr DCM/CKP & KGP
South Eastern Railway

Sub: Regulation of Premium demands

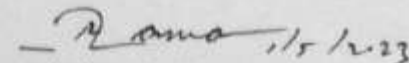
The moto of Premium Indent policy is to ensure supply of rakes on the date of expected loading proposed by the customers in lieu of 15% premium charge in addition to freight. But factually, in South Eastern Railway, till now the supply is being effected at a later date even though after collecting 15% premium charge from customers. This is in turn raising customers dissatisfaction and the demand for a refund cannot be ruled out in future.

Our intention being supply of rakes against premium indents quickly and get it loaded on the date mentioned by the customers. To implement the policy the following steps, need to be taken by the Division:

1. **Allotted premium indents will have priority in staking and supply.** No ordinary indents or other indents will have priority over premium allotted indents for dumping / supply till such time the premium indents are exhausted.
2. **Advance stacking may be given up to the next premium allotment generation date and not up to the validity of the mining permission.** If due to restriction the premium indent cannot be loaded it will expire and automatically removed by the system.
3. Keeping in mind the **premium allotted indents for which dumping /stacking permission will be given in accordance with the Annexure - I, sufficient dumping plot should be kept vacant as is done in case of GPWIS rakes at present.**
4. This policy will be followed on an experimental basis for three months and will be reviewed after considering the effect.

This has the approval of PCOM.

The policy is to be implemented immediately for your information and necessary action.



Rathendra Raman
Chief Freight Traffic Manager.

Encl. Annexure-I