

## 1. PASSENGER FOCUS

### 1.1 EXISTING TICKETING FACILITIES:

Facility	Locations
PASSENGER RESERVATION SYSTEM (PRS)	10 Locations with POS machines.
UTS cum PRS	04 Locations.
UNRESERVED TICKETING SYSTEM (UTS)	42 Locations with POS machines.
Post Office (PRS)	02 Locations at Ranchi GPO & Simdega Post Office.
STATION TICKET BOOKING AGENT (STBA)	20
YATRI TICKET BOOKING SEWAK (YTSK)	03 (Ramgrah-1, Ranchi-2)
AUTOMATIC TICKET VENDING MACHINE (ATVM)	Ranchi-04, Hatia-02, Lohardaga-02, Jhalida-02 and Muri - 01
UTS ON MOBILE	At all 42 UTS Stations.

### 1.2 ESCALATORS AND LIFTS:

Facilities	Sanctioned	Remarks
Escalators	Ranchi	02 Available.
	Hatia	02 Available.
Lift	Ranchi	03 Available.
	Hatia	02 Available.

### 1.3 SPECIAL FEATURES:

Sl. No.	Facilities	Remarks
1	Water Vending Machine	Provided at Ranchi 06 Nos. & Hatia 02 Nos.
2	Free Wi-Fi Service	At 46 Stations.
3	Local Art (Soharai Painting)	Ranchi, Hatia, Piska and Lohardaga.
4	Bottle Crusher Machine	Ranchi, Hatia, Muri.
5	Brest Feeding Corner	Ranchi, Hatia.
6	Sanitary Pad dispensing machine	Ranchi, Hatia.
7	Solar Lighting system	Hatia Running Room, Orga Railway Station and Colony, Tati Railway Colony, 26 LC Gates.
8	Bio Toilet	All Toilets of Ranchi and Hatia stations are converted into Ecofriendly Bio Toilets.