भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)

No.TC-I/2020/101/eRD/Misc(3319111) New Delhi, dt.02.03.2023

CAO/FOIS
Camp: CRIS
Chanakyapuri
New Delhi-21

Sub: e-RD in case of Salt Traffic

Ref: (i) Addendum to Rates Master Circular/e-RD/2019/0 dt.03.04.2020
(ii)Board's letter No.TC-I/2012/101/1 dt.31.01.2020

Please find enclosed herewith a copy of WR's letter No.C256/4/TMS(FOIS)/E-demand/372565 dt.23.02.2023 regarding placing of indent in case of salt traffic with valid certificate and for making temporary local variation(submission of Forwarding Note within time limit of 48 hours) to check bogus indenting.

Extant guidelines for placing indent in case of salt traffic under e-RD are prescribed vide Para 7.1.1(c) of Board's circular under reference(i) which says- "*....the customer will upload scanned copy of certificate validated (i.e. signed and stamped) by concerned Salt commissioners' office while registering rake requirement in e-RD......*". Further, vide Board's letter under reference(ii), Zonal Railway may notify guidelines for acceptance of indents keeping in view the local condition and FOIS/CRIS will incorporate the same in the system.

In view of above, FOIS/CRIS may please take necessary action in coordination with the Zonal Railway.

This issues in consultation with Traffic Transportation directorate of Railway Board.

DA: *as above*

(Atul Kumar)
Deputy Director/Rates-I
Railway Board

Copy to:
Pr. Chief Commercial Manager
WR

Head quarters Office,
Churchgate, Mumbai -20

No. C256/4/TMS (FOIS)/E-demand/372565 Date :- .02.2023

Executive Director Traffic Commercial (Rates),
Railway Board,
New Delhi.

Sub: System improvement in Placing Online Demand of Priority – D Salt traffic.

Ref: (i) Railway Board's letter No. 2005/TT-III/12/7 dated 17.01.2006.
(ii) Railway Board EDTT(S) letter No.2005/TT-III/12/7 dtd.24.05.2006.
(iii) Railway Board's letter No. TC-I/2012/101/1 dated 18.03.2020.
(iv) Railway Board's letter No. TC-I/2019/101/1 dated 03.04.2020.
(v) Railway Board's letter No. TC-I/2019/101/1 (33318665) dated 14.01.2022.
(vi) This office letter no.C256/4/TMS(FOIS)/e-RD dtd.30.04.2020(copy enclosed).
(vii) This office letter no. C 256/4/TMS(FOIS)/e-RD dtd.19.02.2021(copy enclosed).
(viii) Salt Commissioner Office letter dtd.07.10.2022 (copy enclosed).

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With reference to above, there are many complaints received regarding bogus indenting of Priority – D salt traffic in online demand on Ahmedabad division of this Railway.

In this connection, this Railway letter under reference (vi) may kindly be linked (copy enclosed for ready reference), wherein detailed procedure for acceptance of indents for refined/non-refined salt under priority 'D' had been sent for deliberation.

As per guidelines of Railway Board issued vide above referred letter at (i) & (ii) dated 17.01.2006 and 24.05.2006, 'No indent for human consumption salt rake will be accepted without the valid certificate issued by the Salt Commissioner or his authorised agents.' Previously, in the regime of manual indenting, customer was coming with forwarding note signed by representative of Salt Department. Accordingly, genuineness of Forwarding Note was confirmed by goods clerk and demand was placed.

In present module of FOIS, for placing of demand in Priority – D traffic no facility for uploading for any document is available. Customer is placing e-Demand through his e-Demand ID. As per guidelines issued by Railway Board vide letter No. TC-I/2019/101/1 (33318665) dated 14.01.2022, "on completion of loading, the e-Demand customer or his/her agent will show the e-Forwarding Note and the document provided by him in acknowledgement of successful registration of demand on his/her mobile/laptop/tablet to the Goods clerk. Unless and until, the e-Forwarding Note and document are shown to Goods clerk, RR shall not be prepared for that e-Demand in FOIS application."

In above guidelines of showing e-Forwarding Note in tablet completely contradictory of the Railway Board's guidelines dated 2006 of submission of Forwarding Note countersigned by representative of Salt Commissioner's Office. Therefore, it is possible that at the time of placing of demand customer do not have the forwarding note countersigned by Salt Department. Due to Priority – D, there is also no requirement of Programme details from Salt Commissioner's office. On the day of loading customer produces the Forwarding Note to CGS, countersigned by representative of Salt department but it may be countersigned by representative of Salt Commissioner's office after the date of demand placed, which is generally cause of complaint.

These new guidelines issued by Railway Board on dated 14.01.22 are clearly violating the instructions issued by Railway Board vide letter dated 17.01.2006 of 'No indent for human consumption salt rake will be accepted without the valid certificate issued by the Salt Commissioner or his authorised agents', in case of placing of e-Demand of Priority – D Salt Traffic.

Further, as per guidelines of Salt Commissioner and as per guidelines of Board, F/Note countersigned by representative of Salt Department office not required for loading of industrial salt under priority 'D'. But for loading of Refined Iodized Salt under priority 'D', the Forwarding Note Countersigned by representative of Salt Department is mandatory.

In view of streamlining the process of placing online indent and prevent bogus indenting, it is suggested that in e-demand module of FOIS there should be option of uploading of Forwarding Note in the e-Demand registration screen. Customer has to submit the physical copy of Forwarding Note counter signed by representative of Salt Department to the Goods clerk within 48 hours of placing demand. Provision is to be made that if customer does not upload the signed Forwarding Note and does not submit the Forwarding note within 48 hours of placing of demand, then same demand is to be treated as cancelled.

As per Salt Commissioner Office letter under reference (viii), CFTM office of WR has issued guidelines for submission of Forwarding Note within time limit of 48 hours over Ahmedabad division of WR.

It is informed that Board vide letter under reference (iii) had advised CRIS for implementation of decision taken by ECR & NFR in the system regarding restriction on indent and revision in wagon registration fee in case of foodgrains, flour and pulses (Maize), w.r.t ECR letter no.ECR/CRM/FMS/02/JPO/Misc dtd.13.03.2020 & NFR letter no.C/277/RG/3/Pt.VII dtd.16.03.202. On the same lines, Board may kindly be requested to consider the proposal of WR for submission of Forwarding Note within time limit of 48 hours for Salt traffic.

For effective implementation of guidelines of CFTM-WR office and to stop the bogus indenting, the present module of FOIS is required to be modified through CRIS.

This is submitted for your kind information and further necessary action please.

This has the approval of PCCM & PCOM.

Digitally Signed by
Rajneesh Aggarwal
Date: 23-02-2023 11:13:01
Reason: Approved

Chief Commercial Manager (FM)

Copy to **CAO(FOIS), CRIS-NDLS** for information and necessary action please.

Government of India
Ministry of Railways
Railway Board

No.TC-I/2012/101/1

New Delhi, Dt. 31.01.2020

Pr.Chief Commercial Manager
Pr.Chief Operations Manager
All Zonal Railways

Sub: Registration of indents, allotment and supply of wagons

References have been received from Zonal Railways regarding registration of indents at a station.

In this context, attention is invited to Rule 201 of Chapter-II of Goods Tariff (Vol.I), which stipulates – "*...the Railway Administration, after due notice, can make such temporary local variations in any of these rules as they consider fit, to meet any exceptional circumstances or to prevent misuse..*" In pursuance of the same, PCCM and PCOM of a Zonal Railway may notify detailed guidelines regarding acceptance of indents keeping in view the local conditions. They shall also inform the office of CAO/FOIS and Director(Operations)/CRIS in writing so that the same can be incorporated in e-RD and TMS modules for specific cases.

(This disposes off PCCM/ECoR's D.O. letter No.PCCM/325/e-RD dt.28.01.2020)

Shilpi Bishnoi
31/01/2020
(Shilpi Bishnoi)
Director, Traffic Commercial(Rates)
Railway Board

Copy to:
MD/CRIS, CAO/FOIS, CPM/FOIS, GM(FOIS)/CRIS