

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)

No. TC-I/2022/201/efile/2 (3394909)

New Delhi, dt.26.09.2025

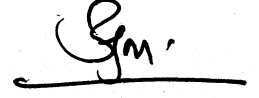
Pr. Chief Commercial Manager
Southern Railway

Sub: Waiver of Demurrage/Wharfage

Ref:Corrigendum No.58 of Rates Master Circular/Demurrage-Wharfage-Waiver/2016/0

Please refer to SR's letter No.C.510/RO/Misc/TNPG/2024-25 dt.22.01.2025 wherein *interalia* mentioning about a case where a customer could not apply for waiver of Demurrage through online mode within the prescribed time period due to non enablement of Consignee Code in the System (FOIS), Railway has requested for considering the submission of physical application of waiver as a one time measure.

The matter has been examined. Competent authority has decided to grant one time exemption for accepting the physical application of waiver and its processing as per extant guidelines in the instant case.



(अतुल कुमार)

संयुक्त निदेशक (दर) I

रेलवे बोर्ड