Government of India (भारत सरकार)
Ministry of Railways (रेल मंत्रालय)
(Railway Board)(रेलवे बोर्ड)

No.TC-I/2023/104/efile/2 (3450827) New Delhi, dt.20.12.2023

Pr. Chief Commercial Manager
ECR

Sub: E-payment system.
Ref:(i) Addendum to Rates Master Circular/E-payment/2019/0
(ii)ECR's letter No. ECR/CRM/FMS/02/E-payment/Policy dt.13.12.2023

Please refer to ECR's letter under reference(ii) wherein railway has sought clarification regarding payment of ancillary charges along with freight charges through e-payment system.

As per Board's circular under reference (i), Zonal Railways may permit customers to make payment of Ancillary charges(e.g Siding charge, Shunting charge, Demurrage, Wharfage, Re-booking charge, Diversion fee, freight under charges etc) through E-payment system. In case existing e-payment customer wishes to avail this facility, they may be allowed to do so by entering into supplementary agreement with concerned Zonal Railway.

The matter has been examined and it is to state that as per the extant guidelines, there is no such mention regarding boundation of freight customer for payment of Ancillary Charges through e-payment system.

Accordingly, ECR is requested to take action as per the guidelines.

(अन्शू पाण्डेय)
निदेशक यातायात वाणिज्य (दर)
रेलवे बोर्ड

Copy to :
PCCM
All Zonal Railways (Except ECR)

East Central Railway
Office of the Pr. Chief Commercial Manager Hajipur

No ECR/CRM/FMS/02/ E-payment/Policy Dated 13.12.2023

EDTC(Rates),
Railway Board,
New Delhi.

Sub : Electronic payment system-payment of ancillary charges.
Ref :(i) DTC(Rates) Railway Board's letter No TC-I/2021/104/efile/Epayment(3342227) dated 02.03.2021.
(ii) JD(R) 1 Railway Board's letter No TC-I/2021/104/efile/Epayment(3342227) Dated 08.12.2023.
(iii) This office letter address to EDFM Railway Board New Delhi no ECR/CRM/FMS/ 02/E- Payment/Policy dated 28.11.2023.

In reference to your letter No TC-I/2021/104/efile/Epayment(3342227) dated 08.12.2023 it is clarified that the E-payment of freight is currently operational for 65 freight customers over East Central Railway as per agreement. Out of 65 E-payment customers, 36 customers have already signed agreement with payment of ancillary charges through e-payment gateway. Ensuring provision of payment of ancillary charges through E-payment helps in realizing these charges through RR in a systematic and regular basis. Certain charges like engine hire charges. shunting charges, penalty for failure of weigh bridges, charges with respect to penalty related to re-weighment cases, undercharges with respect to audit observations can be realized through RR through this facility. Moreover, addition of clause for payment of ancillary charges in tripartite agreement speeded up clearance of outstandings lying against E-Payment freight customers over this Railway. However, NTPC Limited has contested and not agreed to sign with the above clause. In This regard this office has already intimated EDFM Railway Board, New Delhi vide this office letter under reference (iii) and asked for guidelines.

In this situation please look into the matter and give necessary guideline to resolve the issue of payment of ancillary charges along with freight payment.

13.12.2023

(Amitabh Prabhakar)
CCM/FM

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