

EXPRESSION OF INTEREST (EOI)
FOR PROVIDING PET-CT SCAN FACILITY TO THE PATIENTS OF CENTRAL
HOSPITAL, SE RAILWAY, GARDEN REACH, KOLKATA 700 043 FOR A PERIOD OF
THREE (03) YEARS

Ref. No 2011/H/6-4/Policy dated 03/02/2015(Ministry of Railways/Rail Board)

SOUTH EASTERN RAILWAY
Medical Director
Central Hospital
South Eastern Railway, Garden Reach
Kolkata 700043

S. E. Railway Hospital is a well-reputed hospital of Kolkata. It is the zonal headquarter hospital of South Eastern Railway, consisting of 303 beds along with modern and well-equipped ICCU, Surgical ICU, Operation Theatres, Dialysis Unit, X-ray, Ultrasonography & Pathology Units. On an average, about 62 PET-CT SCAN of Railway patients are done every month

S. E. Railway hereby invites "Expression of Interest (EOI)" from the interested and potential private centers for short-listing the interested parties to provide PET-CT SCAN facility of different body parts (as enclosed in **annexure-A**) and to formulate a mutual agreement and will work on the basis of terms and condition of the MOU (Memorandum of understanding) immediately from the date of finalization of the MOU

The minimum qualifying criteria and relevant terms and conditions are enclosed herewith

The responses on the prescribed format (as enclosed in **annexure-A & B**) may be submitted to Medical Director, Central Hospital, S.E. Railway, Garden Reach on or before 22.10.2025.

ANNEXURE – A

Rates of PET-CT SCAN of different body parts

CGHS Srl.No	Particulars	Expected No. of Test per month (A)	Expected No. of Test/Year (B)	NABH/NABL Kolkata as per CGHS Rate-2024 (C)	Offered Rate (D)	Expendit ure per year (BxD)
1380	FDG whole body PET CT	50	600	11500/-		
1381	Brain Heart FDG PET/CT	5	60	11500/-		
1382	Gallium 68 Pertide PET CT for Neuroendocrine Tumor	1.5	18	11500/-		

Non CGHS item	Particulars	Expected No. of Test per month (A)	Expected No. of Test/Year (B)	Offered Rate Non-CGHS (C)	Expenditure per year (BxC)
	PSMA PET CT	6	72		


22/9/25

ACHD (Admn)
Central Hospital / S. E. Rly.
Garden Reach, Kolkata-43

PRESCRIBED FORMAT APPLICATION

FOR

**EXPRESSION OF INTEREST (EOI) FOR PROVIDING PET-CT SCAN FACILITY TO
THE PATIENTS OF CENTRAL HOSPITAL, SE RAILWAY, GARDEN REACH,
KOLKATA 700 043 FOR A PERIOD OF THREE (03) YEARS**

1. NAME OF THE HOSPITAL, DIAGNOSTIC CENTRES/ ORGANIZATION/ ADDRESS
TELEPHONE NUMBER/E MAIL ID :
.....
2. EXPERIENCE OF WORKING IN THE MOU FORMAT IN PRIVATE SECTOR/ GOVT
SECTOR/ATTACH DETAILS:
.....
3. PROPOSED RATES FOR VARIOUS PET-CT SCAN AS PER CGHS (NABH/NABL)
AND (NON NABH/NABL) RATE :.....
4. NAME OF THE MODEL OF PET-CT SCAN MACHINE IS IN
USE/MAKE/TESLA/SLICES :.....
5. PROPOSED TERMS & CONDITIONS FOR OPERATION OF THE PET-CT SCAN
FACILITY :
.....
6. ANY OTHER USEFUL INFORMATION THE POTENTIAL CENTRE WANTS TO GIVE
REGARDING OPERATION OF PET-CT SCAN FOR PRIVATE OR GOVT HOSPITAL
PATIENTS :
.....
7. APPROXIMATE DISTANCE FROM THE CENTRAL HOSPITAL/ GARDEN REACH
:
8. OTHER INVESTIGATION FACILITY AVAILABLE IN THE INSTITUTE
.....

SIGNATURE

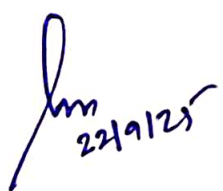
HEAD OF THE INSTITUTION.

ADDRESS.

PHONE NUMBER.

EMAIL ID

SEAL/STAMP


22/9/25
A. J. (Adina)
Central Hospital / S. E. Rly.
Garden Reach, Kolkata-43

Central Hospital, South Eastern Railway, Garden Reach
Terms of operation of PET-CT SCAN

Minimum Qualifying Criteria finalized by the committee

- Availability of the PET-CT SCAN facility should be available for at least 12 hours in a day (8 am to 8 pm).
- Specification of the PET-CT SCAN machine:
 - Minimum 16 slices/128 slices PET-CT SCAN system/ new reconstruction technology 'Q'/IQ
 - Gen excellent image quality & consistent SUV measurements.
 - Should be of reputed brand
 - Should have patient-friendly features
- In case of breakdown of PET-CT SCAN machine, alternative arrangement is to be made by the consignee at the same rate

Other desirable criteria and Terms & Conditions finalized by the committee

- Provision of early registration for Railway patients referred by CH/SER/GRC. In elective cases the date of PET-CT SCAN to be given preferably within 24 hrs, and definitely not beyond 48 hrs.
- Adequate medical attention to be provided for serious patients, if required.
- Parking facility for railway ambulance to be provided
- Reporting by qualified professional (at least M.D. in Radio Diagnosis) and the report should be handed over to the patient or their relatives along with PET-CT SCAN plate on the next day (within 48 hrs)
- Hospitals/ institutions situated at a **distance of 15 km to 16 km from CH/SER/GRC**, should provide to & fro transport facility
- The payment will be made in bill system basis as per Railway norms. Bill may be prepared on monthly/Bi-monthly billing system as per convenience of the firm. In this connection, the bill should be submitted in triplicate to the Medical Director/S. E. Railway/Central Hospital/GRC, Kolkata 43, who will refer the patients for MRI as and when required. MD/GRC will pass the bill & Sr. AFA/X will be the bill paying authority.
- Quotation should be submitted in the prescribed format both in words & figures
- An agreement/ MOU in this regard will be signed after acceptance of the competent authority
- During the subsistence of the contract, this agreement may be terminated by giving one Calendar Month's Notice from either side in case of any breach of contract.
- In the event of a dispute/ difference between the parties as to the operation of this contract on the respective rights and liabilities of the parties relating to this contract, the said dispute or difference may be referred to the General Manager/South Eastern Railway for appointment of an Arbitrator who shall be a Gazetted Railway Officer not below the rank of J.A. Grade, subject to the Arbitration Act., 1996 and the rules there under and any statutory modification thereof.
- Subject as otherwise provided in the agreement, all Notices to be given on behalf of the President of India and all other action to be taken on his behalf may be given or taken on his behalf by the MD/CH/GRC.



ACHD/CH/GRC

ACHD (Admn)
Central Hospital / S. E. Rly.
Garden Reach, Kolkata-43

SPECIAL TERMS AND CONDITIONS

1. Provision of early registration for Railway patients referred by CH/SER/GRC. In elective cases the date of PET CT SCAN to be given preferably within 24 hrs, and definitely not beyond 48 hrs.
2. Adequate medical attention to be provided for serious patients, if required
3. Parking facility for railway ambulance to be provided.
4. Reporting by qualified professional (at least M.D. in Radio Diagnosis) and the report should be handed over to the patient or their relatives along with PET CT-SCAN plate on the next day (within 48 hrs).
5. Hospitals/ institutions situated at a **distance of 15 km to 16 km from CH/SER/GRC**, should provide to & fro transport facility
6. The payment will be made in bill system basis as per Railway norms. Bill may be prepared on monthly/Bi-monthly billing system as per convenience of the firm in this connection, the bill should be submitted in triplicate to the Medical Director/S. E. Railway/Central Hospital/GRC, Kolkata 43, who will refer the patients for PET CT SCAN as and when required. MD/GRC will pass the bill & Sr. AFA/X will be the bill paying authority.
7. During the subsistence of the contract, this agreement may be terminated by giving one Calendar Month's Notice from either side in case of any breach of contract.
8. In the event of a dispute/ difference between the parties as to the operation of this contract on the respective rights and liabilities of the parties relating to this contract, the said dispute or difference may be referred to the General Manager/South Eastern Railway for appointment of an Arbitrator who shall be a Gazette Railway Officer not below the rank of J.A Grade, subject to the Arbitration Act, 1996 and the rules there under and any statutory modification thereof.
9. Subject as otherwise provided in the agreement, all Notices to be given on behalf of the President of India and all other action to be taken on his behalf may be given or taken on his behalf by the MD/CH/GRC
10. The services will be cashless for the patients duly referred by the Medical Director, Central Hospital, South Eastern Railway Bills to be submitted every month along with a copy of the original referral letter & report. Payment will be arranged by the Railway administration through RTGS/NEFT. Details about the bank's name, account no, branch, IFSC code etc to be provided for this purpose.
11. The rate offered by the centers will be as per **CGHS – 2024 rate, Kolkata (NABL/NABH rates)** or by AIIMS rate/any other Govt. Hospital (incl. railway) rate as per current revised rate available at AIIMS site for those tests Which are not available in CGHS, Kolkata list or the centre's own rate when both CGHS Kolkata or AIIMS rate not available.
12. **PERFORMANCE BANK GUARANTEE (PBG)**

Health Care Organisation that are recommended for empanelment after the initial assessment shall also have to furnish a performance Bank Guarantee worth Rs. 2 lakh valid for a period of 42 months ie. 6 months beyond empanelment period to ensure efficient service and to safeguard against any default (PBG for charitable Organisations would be 50% of above amount), in case of single specialty hospitals it PBG shall be worth Rs. 50,000 only.


ACHD/CH/GRC
ACHD (Admin)
Central Hospital / S. E. Rly.
Garden Reach, Kolkata-43

13. EMPANELLED HEALTH CARE ORGANISATION'S INTEGRITY AND OBLIGATION DURING AGREEMENT PERIOD

The empanelled Hospitals is responsible for and obliged to conduct all contractors activities in accordance with the agreement using state-of-the-art methods and economic principles and exercising all means available to achieve the performance abide by the directive's used by the Railway The Hospital is responsible for managing the activities of its personnel and will hold itself responsible for their misdemeanors, negligence, misconduct or deficiency in services, if any.

14. FORFEITURE OF PERFORMANCE BANK GUARANTEE AND REMOVAL FROM LIST OF EMPANELLED ORGANISATIONS

In case of any violation of the provisions of the MOA by the health care Organisations empanelled under Railway such as :

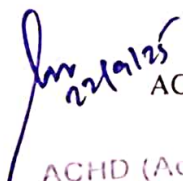
- 1) Refusal of service.
- 2) Undertaking unnecessary procedures
- 3) Prescribing unnecessary drugs/tests
- 4) Over billing
- 5) Reduction in staff/Infrastructure/equipment etc. after the hospital/has been empanelled
- 6) Non submission of the report, habitual late submission of incorrect data in the report.
- 7) Refusal of credit to eligible beneficiaries and direct charging from them.
- 8) If not recommended by NABH/NABL/QCI at any stage
- 9) Discrimination against Railway beneficiaries vis-à-vis general patients.
- 10) De-empanelment by CGHS/ECHS/ESI

The amount of Performance Bank Guarantee will be forfeited and the Railway shall have the right to de-recognize the Health Care Organisation as the case may be. Such action could be Initiated on the basis of a complaint, medical audit or inspections carried out by Railway teams at random. The decision of the Railway will be final

15. INDEMNITY

The empanelled Hospital shall at all times, indemnify and keep indemnified Railway/the Government and BPA against all actions, suits, claims and demands brought or made against it in respect of anything done or purported to be done by the Health Care Organisation in execution of or in connection with the services under this Agreement and against any loss or damage to Railway/the Government in consequence to any action or suit being brought against the Railway/the Government, along with (or otherwise), Health Care Organisation as a Party for anything done or purported to be done in the course of the execution of this Agreement. The Health Care Organisation will at all times abide by the job safety measures and other statutory requirements prevalent in India and will keep free and indemnify the Railway from demands or responsibilities arising from accidents or loss of life, the cause or result which is the Hospital negligence or misconduct.

The Health Care Organisation will pay all indemnities arising from such incidents without any extra cost to Railway and will not hold the Railway responsible or obligated. Railway/the Government may at its discretion and shall always be entirely at the cost of the Health Care Organisation defend such suit, either jointly with the Health Care Organisation enter or singly in case the latter chooses not to defend the case.


22/12/25
ACHD/CH/GRC
ACHD (Admin)
Central Hospital / S. E. Rly.
Garden Reach, Kolkata-43

16. TERMINATION FOR DEFAULT

The Railway may, without prejudice to any other remedy for breach of Agreement by written notice of default sent to the Hospital terminate the Agreement in whole or part

- 16.1) If the empanelled Hospital fails to provide any or all of the services for which it has been empanelled within the period(s) specified in the Agreement or within any extension thereof if granted by the Railway pursuant to Condition of Agreement or if the Health Care Organisation fails to perform any other obligation(s) under the Agreement
- 16.2) If the Hospital in the judgment of the Railway has engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.
- 16.3) In case of any wrong doings as specified in Memorandum of Agreement by one hospital Railway reserves the right to remove all empanelled hospitals of that particular group from its empanelled list of hospitals

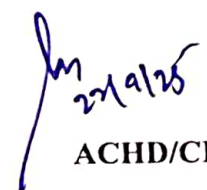
On receiving the EOIs, a nominated team of doctors from the Railways will inspect the diagnostic centers, if necessary. On being selected for empanelment, the diagnostic centres will be informed over phone or/and by speed post. The diagnostic centers may depute their authorised representative for signing of MOU

The Railway beneficiary/patient will be referred to the diagnostic centre (as per choice of the patient) with a referral letter indicating the name of the patient, designation, office, station, name of investigation to be conducted. The patient's ID Card No/Medical Treatment identity Card Number will be mentioned on the said referral letter.

The diagnostic centre will verify the identity Card of the Rly patient/Rly Beneficiary and satisfy themselves prior to conducting the tests/investigations. In case of any doubt, the diagnostic centre will contact the authorised person from the Railways whose name(s) and telephone number(s) will be provided at the time of signing of MOU

The bills to be prepared in triplicate by the Diagnostic Centre on monthly basis and submitted to the office of the Medical Director, central Hospital, South eastern railway, Garden Reach, Kolkata-700 043 along with copies of referral letter, for arranging payment. Payment will be made through NEFT/RTGS.

XXXXXXXXXX


ACHD/CH/GRC
ACHD (Admin)
Central Hospital / S. E. Rly.
Garden Reach, Kolkata-43