SOUTH EASTERN RAILWAY
NOTICE IN DETAIL

No : Med/KGP/Dialysis/252 DATE : 04-03-2021

Title : Expression of Interest (E.O.I) for setting up (establishment, management & operation) of Haemodialysis Unit at S. E. Railway Divisional Hospital, Kharagpur, West Bengal.

Expression of Interest (EOI) is invited by the Chief Medical Superintendent, S. E. Railway, Kharagpur for and on behalf of the President of India from interested service providers for setting up (establishment, management & operation) of Haemodialysis Unit at S.E.Railway Divisional Hospital, Po : Kharagpur, Dist. Paschim Medinipur, West Bengal , Pin : 721301 as per the following terms and conditions :

1. Service providers having experience in setting up (establishment, management & operation) of at least 200 dialysis machines in Govt. / Semi Govt./Autonomous / Renowned Private Hospitals with minimum 07 (seven) years working experience can only submit EOI. Performance certificates / credentials from at least 10 (ten) hospitals as defined above must be submitted along with the EOI.
2. The services will be for Railway patients (working or retired Rly employees & their family members/dependents) only and no private patients/ business will be allowed inside this hospital complex.
3. S. E. Railway Divisional Hospital , Kharagpur will provide the following :
   (i) Built up room (around 1250 sq. feet) free of cost for setting up Dialysis Unit.
   (ii) Space free of cost for setting up of RO plant.
   (iii) Electricity & water supply free of cost to run the Dialysis unit & RO plant.
   (iv) Investigation and pre & post Dialysis procedure treatment to the patients.
   (v) Emergency medical attendance during course of dialysis, if required.
4. The service provider will arrange the following to set up & run the dialysis unit:
   (i) 05 (five) Nos. of brand new standard Dialysis machines (04 for Sero Negative cases & 01 for Sero Positive cases) mentioning their make/ model/Sl.No./ date of manufacture etc. The machines should have Dialysis Fluid Filter.
   (ii) Setting up of RO Plant as per ISN (Indian Society of Nephrologist) guidelines with all plumbing & pumping works with Rly's approval,
   (iii) Dialysis beds (at least 05), furniture & fixture inside the unit and at the patients waiting area, refrigerators, weighing machines, crash carts, BP apparatus and any other equipment required in the Dialysis unit, CCTV with monitor, Air Conditioning, linen & laundry service, maintenance of all equipments & furniture, intra procedure medicines and all consumables as per international standard to run the Dialysis unit,
   (iv) Empanelment of Nephrologist whose service will be utilised once a week at this hospital and emergencies as and when required.
   (v) Trained Dialysis technicians & other paramedic staff to run the unit. Details of staff to be provided to the Rly Administration.
5. The procedure (Dialysis session) will be treated as a package which includes consumables such as intra procedure medicines, dialyzer, filters, connecting tube, Dialysis needle and any other consumables used during Dialysis procedure. 03 sessions per dialyser & 10 sessions per tubing may be reused as per international standard with documentary evidence in proof.
6. Treatment to Rly beneficiaries is cashless. Payment will be made by the Rlys on bill system of payment as per CGHS rate (Non NABH) of Kolkata as amended from time to time or any lower rates offered by the service provider.

Contd.....P/2

7. In general, facility session will be from 08.00 AM to 08.0 PM from Monday to Saturday. However, any emergency should be undertaken at any time any day even on Sundays.
8. Maximum downtime of Dialysis machine should not exceed 72 Hrs in any case and a fine of Rs.5,000/- (Rupees five thousand only) per machine per day will be imposed from the 4th day onwards.
9. The Rly Administration will have every right to inspect the Dialysis unit to monitor clinical outcomes of the Dialysis patients and to intervene in any patient's dissatisfaction which will be disposed off in mutual discussion.
10. The service provider is responsible for any local body permission / NOC, if any and responsible for any legal matter, any State or Central Govt. laws arising out of in the matters of employment of staff by them.
11. The service provider will be responsible for safety of staff engaged by them. The Rlys will not be responsible for making any compensation to the staff employed by the service provider due to any accident or any other reason.
12. The service provider will be responsible for loss or damage of Railway property caused by the staff employed by them. Recovery will be made from the service provider for all losses incurred to the Railway.
13. The service provider may arrange audio visual entertainment and health care promotional videos during Dialysis session.
14. The service provider will be responsible to maintain health & hygiene of the dialysis unit. All disposable waste including Bio Medical Waste to be segregated and stored as per the guidelines of WBPCB by the service provider and will be disposed off along with this hospital's common Bio Medical Waste.
15. A penalty of Rs. 500/- per day per patient will be imposed if the service provider fails to provide requisite scheduled dialysis procedure on any day for any reason.
16. Memorandum of Understanding (MoU) will be entered into in this effect and will be valid for 05 (five) years or till such time it is modified or revoked by the Rly administration giving 03 (three) month's prior notice. The service provider has to vacate Rly premises within 01 (one) month from the date termination of contract (MoU).
17. The service provider has to deposit an amount of Rs.1.00 lakh as Performance Bank Guarantee (PBG) in favour of " Principal Financial Advisor & Chief Accounts Officer, S.E.Railway, Kolkata" valid for 66 months i.e 06 months beyond the empanelment period. PBG will be released after completion period of MoU or till such time it is modified or revoked.

E.O.I to be addressed and submitted to the Chief Medical Superintendent, S. E. Railway Divisional Hospital, 3rd Avenue, South Side, P.O : Kharagpur, Dist : Paschim Medinipur, Pin : 721301 (West Bengal) in a sealed envelope. EOI to be submitted as per the enclosed proforma. **Last date of submission of EOI is 07-04-2021.**

04.03.2021

Chief Medical Superintendent
S. E . Railway / Kharagpur

Proforma for submission of EOI

To
The Chief Medical Superintendent,
S. E. Railway / Kharagpur.

Sub : EOI for setting up (establishment, management & operation)of Haemodialysis Unit at S. E. Railway Divisional Hospital, Kharagpur.

Ref : EOI Notice No. Med/KGP/Dialysis/252, dt. 04-03-2021.

In reference to the above EOI notice, I/we am/are willing to provide services as per the advertised terms & conditions and submitting my/our offer as below :

1. Name & address of the service provider :

2. Details of Dialysis machines :
   (a) Make :
   (b) Model :
   (c) Sl. No :
   (d) Date of manufacture :

3. Rate for per dialysis session (package rate) [rate to be quoted in figure and in words]
   (a) For Sero Negative cases :
   (b) For Sero Positive cases :

4. Experience certificate / credentials : (*Details to be submitted)*

5. Bank details of the service provider : (*Bank details with cancelled cheque to be submitted)*

6. Certificates submitted : (*List of certificates to be mentioned).*

Place :
Date :

(Authorised signature)
with stamp & seal