

EOI (Expression of Interest):

EOI (Expression of Interest) towards entering into tie up with willing CGHS/ESI/ECHS empanelled private hospitals in Kolkata (UA) jurisdiction covering Kolkata metro city & its suburban areas located in North 24 pgs, South 24pgs, Howrah & Hooghly for the treatment and day care dialysis of railway patients of Central Hospital, S.E.Railway, Garden Reach, Kolkata-700043 through adoption of common format of Memorandum of Understanding for empanelment of private hospitals

Ref. 1) Rly bd's letter no 2017/Trans/01/Policy, New Delhi, dated 18-10-2017.

2) Rly bd's letter no 2016/H-1/11/58/Policy, New Delhi, dated 25/04/2018.

3) Rly bd's letter no 2021/H-1/11/10/MoU, New Delhi, dated 22/11/2021, 09/12/2021, 17/02/2022 & 03.06.2022.

4) EOI Notice no - MD/SER/EOI/2024/14 Date- 01.01.2024

***SOUTH EASTERN RAILWAY
Medical Director
Central Hospital
South Eastern Railway, Garden Reach, Kolkata- 700043***

Central Hospital, Garden Reach, Kolkata-70043, S. E. Railway is a well-reputed hospital for railway beneficiaries. It is the zonal headquarter hospital of South Eastern Railway, consisting of 303 beds. The patients are referred here from all over S.E.Railway as well as neighbouring railway zones like E.Rly, E.Co.Rly, Metro Rly, E.C.Rly, SEC Rly, N.E.Rly etc. These patients are required to be treated for various serious & complicated conditions in the field of Genl. Surgery, Plastic surgery, Internal Medicine, Orthopedics, Gynaecology, Ophthalmology etc. and the hospital is manned by a limited number of specialists and General duty doctors of IRHS cadre.

Medical Director, Central Hospital, S.E.Railway, Garden Reach, Kolkata 700043 invites “ **Expression of Interest (EOI)**” from all the willing **CGHS/ESI/ECHS** empanelled private hospitals located in Kolkata(UA) jurisdiction covering Kolkata metro city & its suburban areas located in North 24 pgs, South 24pgs, Howrah & Hooghly for entering into tie up for railway patients of Central Hospital, S.E.Railway, Garden Reach, Kolkata **through adoption of common format of Memorandum of Understanding (MOU) for empanelment of private hospitals** in nominated specialties for which they are empanelled with CGHS/ESI/ECHS . The empanelled hospital shall give necessary treatment in emergency (presenting with valid UMID Card) in addition to referral services for railway beneficiaries. The emergencies are defined in draft agreement or DA given as annexure E). The details will be available through website www.ser.indianrailways.gov.in →Department → Medical.

For "EOI" document.

For EOI Document and Format, please contact the Medical Director, Central Hospital, S.E.Railway , Garden Reach, Kol-43.

The responses on the prescribed format (as enclosed in annexure-B) may be submitted (**Hard Copy & Soft Copy within 200 MB**) to Medical Director, Central Hospital, S.E.Railway , Garden Reach, Kolkata-700043 **on or before -03.02.2024.**

For any further clarification the following nodal officer at CH/GRC may be contacted
Dr. K. Sreekumar, Chief Specialist(Admn)/CH/GRC. Mob: 9002080513.

**Central Hospital, S.E.Railway, Garden Reach.
Terms of operation for tie up**

Terms & Conditions

- 1) Should be a CGHS/ESI/ECHS/ empanelled hospital located in Kolkata (UA) jurisdiction covering suburban areas in North 24 pgs, South 24pgs, Howrah & Hooghly.
- 2) Should provide medical care in nominated specialties for which they are empanelled with CGHS/ESI/ECHS (**To be filled up in Annexure A**) round the clock (24 x 7).
- 3) Provision of early registration, examination & admission for Railway patients referred by Central Hospital/SER/Garden Reach.
- 4) For emergency cases, admission of railway patients is to be done immediately (through UMID Card, Valid Medical Identity card etc.).
- 5) Hospital should have good speed internet connectivity, install appropriate card reader, finger print scanner etc as specified by Railway.
- 6) The hospital shall also send its concerned employees for training/orientation organized by Railway to familiarize with provision of the any new scheme.
- 7) Adequate medical attention is to be provided for serious patients, whenever required.
- 8) The Hospital(s) recognized should display prominently in their website/notice boards etc indicating specialties for which they are recognized for tie up with Central Hospital so that Railway beneficiaries are well aware of the availability of such hospitals for referral.
- 9) All those CGHS/ESI/ECHS empanelled hospitals who apply for in response to this EOI will be empanelled subject to approval of competent authority.
- 10) The rates to be charged by the hospitals should be as per CGHS rates Kolkata. In cases of conservative treatment/where there is no CGHS package rate, calculation of admissible amount would be done item wise as per CGHS rates Kolkata or as per AIIMS rates, if there is no CGHS rate for a particular item. Till such time online bill payment is implemented and bill payment will be made in offline mode at the zonal H.Q level, the discounted hospital rate / hospital rate will be applicable where there will no CGHS/AIIMS rate as also provide ambulance service to the railway patients for the transportation of indoor patients.
- 11) The tie up arrangement will be for a period of two years or till it is empanelled under CGHS/ESI/ECHS whichever is earlier.
- 12) There shall be three classes of patients
 - i) Railway Beneficiaries referred by Railway Hospitals to the empanelled hospital.
 - ii) Railway Beneficiaries reporting to Hospital directly in emergency.
 - ii) Railway Beneficiaries directly reporting to empanelled Hospital without any emergency or referral letter and paying on their own for OPD/IPD/Investigation for which empanelled hospital shall charge CGHS rate or hospital rate, whichever is less.
- 13) Provide OPD consultation & related investigation for RELHS beneficiaries aged 75 years & above on cashless in emergency basis without any authorisation from railway and for non emergency cases approval of competent authority from Railways will required for undertaking-
 - a) CGHS non listed investigations/planned procedures and b) those CGHS listed investigations, which cost above Rs.-10,000/-, if the beneficiaries are eligible for OPD consultation at Railway Hospitals/Health Units. In that cases the hospitals shall submit the bills along with valid UMID card and declaration form signed by the beneficiary who has availed the facilities, duly endorsed by the competent authority of the empanelled hospital. This is a PILOT PROJECT FOR ONE YEAR FROM – 01.11.2023 TO 31.10.2024.

Prescribed Format for APPLICATION
FOR THE Expression of Interest (EOI) For entering into tie up with
willing **CGHS,ESI,ECHS** empanelled private hospitals in Kolkata (UA) jurisdiction covering Kolkata metro city
& its suburban areas located in North 24 pgs, South 24pgs, Howrah & Hooghly
FOR THE PATIENTS OF CENTRAL HOSPITAL, S.E.RAILWAY, GARDEN REACH, KOLKATA 700 043.

(TO BE NEATLY FILLED UP BY WILLING TIE UP HOSPITAL)

1. NAME OF THE HOSPITAL, DIAGNOSTIC CENTRES / ORGANIZATION / ADDRESS /
TELEPHONE NUMBER / E MAIL ID :

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.....
.....
.....
.....

2. WE AGREE TO PROVIDE SERVICES AT CGHS/ESI/ECHS KOLKATA RATE
(WRITE WHICHEVER IS APPLICABLE) **(Mention Yes/no)**

.....

3. WE AGREE TO PROVIDE THE SERVICES TO THE RAILWAY BENEFICIARIES IN FOLLOWING
DISCIPLINES/SPECIALITIES **(AS PER ANNEXURE A OF EOI)**

- 1)
- 2)
- 3)
- 4)
- 5)
- 6)
- 7)

8) We agree provide Dialysis to the railway patient on day care basis- (**Mention YES/NO**)

9) Any other such condition involving any medical or surgical discipline treatment of which is not available at that point of time at Central Hospital.

ATTACH ABOVE AS ANNEXURE A

4. FOR THOSE SERVICES/INVESTIGATIONS/TREATMENT MODALITIES, WHICH ARE NOT LISTED IN THE CGHS rates Kolkata/ AIIMS RATE, OUR HOSPITAL WILL PROVIDE THE SERVICES ON HOSPITAL RATES WITH ----% DISCOUNT, **LIST OF SUCH SERVICES ARE ENCLOSED.**

5. WE ALSO AGREE TO PROVIDE SERVICES ON BILL SYSTEM OF PAYMENT TO BE RAISED BY BPA (Bill Passing Authority, M/S UTITSL) **(Mention Yes/no)**

6. WE HEREBY ENCLOSE A GIST OF THE FACILITIES/INFRASTRUCTURE, WHICH ARE AVAILABLE WITH OUR HOSPITAL **AS PER ANNEXTURE-B.**

ATTACH ABOVE AS ANNEURE B

7. WE ENCLOSE THE HUMAN RESOURCES SPECIALITY WISE, WHICH ARE AVAILABLE WITH OUR HOSPITAL **AS PER ANNEXTURE-C.**

ATTACH ABOVE AS ANNEURE C

8. WE ENCLOSE A COMPLETE TARIFF CHART OF OUR HOSPITAL VISA VIS THE DISCOUNTED RATE OFFERED FOR BENEFICIARIES OF CH/GRC.

9. OUR HOSPITAL HAS BEEN RECOGNISED FOR TREATMENT OF THE FOLLOWING GOVT.ORGANISATIONS/SEMI-GOVT.ORGANISATION/PSU/PRIVATE ORGANISATION **AS PER ANNEXTURE- D**

ATTACH ABOVE AS ANNEXURE D

10. WE HAVE GONE THROUGH THE CONTENTS OF DRAFT AGREEMENT AS UPLOADED BY RLY UNDER **ANNEXURE E** AND WILL ABIDE BY IT.

11. WE HOPE OUR ORGANISATION WILL BE CONSIDERED FOR TIE UP WITH CENTRAL HOSPITAL, S.E.RAILWAY FOR PROVIDING MEDICAL SERVICES TO THE RAILWAY BENEFICIARIES

All documents are to be signed and stamped by the Authorized signatory on all pages.

SIGNATURE:.....

AUTHORIZED SIGNATORY:

ADDRESS:

PHONE NUMBER:

E MAIL ID :

SEAL/STAMP:

ANNEXURE-A**LIST OF NOMINATED SPECIALITIES OF HOSPITAL
FOR WHICH IT IS EMPANELLED WITH CGHS/ECHS/ESI****(TO BE FILLED IN THE BY THE APPLICANT)**

I

II.

III.

IV.

V.

VI.

VII.

VIII. We agree provide Dialysis to the railway patient on day care basis- **(Mention YES/NO)**.

IX. Any other such conditions involving any medical or surgical discipline treatment of which is not available at that point of time at Central Hospital.

ANNEXURE-E

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(*DRAFT MOA already uploaded/ available in S.E.Rly. website www.ser.indianrailways.gov.in*)