

1.

PASSENGER FOCUS

1.1. EXISTING TICKETING FACILITIES:

Facility	Locations
PASSENGER RESERVATION SYSTEM (PRS)	10 Locations with POS Machines
UTS cum PRS	04 Locations.
UNRESERVED TICKETING SYSTEM (UTS)	42 Locations with POS machines.
POST OFFICE (PRS)	02 Locations at Ranchi GPO & Simdega Post Office .
STATION TICKET BOOKING AGENT (STBA)	20
YATRI TICKET BOOKING SEWAK (YTSK)	03 (Ramgarh-1, Ranchi-2)
AUTOMATIC TICKET VENDING MACHINE (ATVM)	Ranchi -04, Hatia-02, Lohardaga-02, Jhalida-02 and Muri-01
UTS ON MOBILE	At all 42 UTS Stations.

1.2. ESCALATORS AND LIFTS:

Facilities	Sanctioned	Remarks
Escalators	Ranchi	03 Available
	Hatia	02 Available
Lift	Ranchi	03 Available.
	Hatia	02 Available.

1.3. SPECIAL FEATURES:

SL. No.	Facilities	Remarks
1	Waver Vending Machine	Provided at Ranchi 05 Nos. & Hatia 02 Nos.
2	Free Wi-Fi Service	At 46 Stations.
3	Local Art (Soharai Painting)	Ranchi, Hatia, Piska & Lohardaga.
4	Bottle Crusher Machine	Ranchi, Hatia & Muri
5	Brest Feeding Corner	Ranchi, Hatia
6	Sanitary Pad dispensing machine	Ranchi, Hatia
7	Solar Lighting system	Hatia Running Room, Orga Railway Station and Colony, Tati Railway Colony, 26LCC Gates.
8	Bio Toilet	All Toilets of Ranchi and Hatia stations are converted into Ecofriendly Bio Toilets.