

# MY SAHELI

Sri D.B.Kasar, IG-cum-PCSC/S.E.Railway initiated a new mechanism “Operation My Saheli” in September’2020 for enhancing the safety and security of women and girls to make the Railways a better and secure place for all lady passengers, preferably travelling alone.

This operation started from 18.09.2020 taking 03 pilot trains e.g. HWH- YPR –Duronto, HWH-ADI & HWH- Mumbai. The team for My Saheli constitute exclusively Ladies staff with 02 male armed personnel under the leadership of Lady Sub-Inspectors. The Lady officers/ staff interact with the Lady Passengers briefing them about precautions to be taken during journey and obtain their journey details. The information so collected are uploaded on the Google Sheet and shared with all the divisions and foreign zones falling enroute of the train for live monitoring. At destination station the team of MY Saheli obtain the feedback from the passengers. The feedback so collected are uploaded in the google sheet of that train. At present on an average 50 daily/weekly starting from HWH/SHM/SRC & RNC of S.E.R are covered under this project.

In the course of on-going aforesaid operation 100 lady passengers have been provided assistance on real time basis during the period from April’2021 to January’2022.

**Recently My Saheli was accredited with order of merit SKOCH award.**



