

SER/HQ-STOR0P(65)/15/2020-SEC60N80/PCMM/GRC



Office of the
Principal Chief Materials Manager
Garden Reach, Kol-4
Date: 18.02.2021

No. SER/HQ-STOR0P(65)/15/2020-SEC60N80/PCMM/GRC

Sr. Deputy General Manager
S.E Railway, Kolkata-43

Sub: X-Ray Baggage Scanner installed at important stations of S.E Railway.

Ref: Your office letter No.G.130/PC/2019/12/0208/V5/GM/V/N/CKP/366 Dt.07/12/2020
02138
regarding X-Ray Baggage Scanner installed at important stations of S.E Railway.

Consequent upon the receipt of above referred letter regarding X-Ray Baggage Scanner installed at important stations of S.E Railway, letters were written to the consignee to offer their remarks and the details pertaining to the case. With regard to the after sales services the consignee has provided the information which is enclosed herewith. Details were also sought from the Firm. Copies of reply from firm have been enclosed for ready reference.

The instant purchase order dated 16/02/2017 did not include any penalty clause on the firm for delay in response time on being called for warrantee repairs. Office of IG cum PCSC/RPF was requested to withhold release of outstanding bill/Security deposit till further advice from this office. PCSC vide his letter has confirmed that Security Deposit to the tune of Rs.26,49,760/- only has been deducted from firms First Bill. In case of unsatisfactory performance by firm, the consignee will be asked to take penal action on firm as deemed fit, as advised.

Subsequently the general tender conditions for stores contracts of SER (GCC) was modified to include provisions for M&P items defining amount of penalty on the defaulting firm based on period of delay in responding to the such request for warrantee repairs (copy enclosed). Accordingly, tenders for all M&P items and other important installations are henceforth being floated with incorporation of such penalty provisions.

Enclo: As referred.

V SUDHAKARA
RAO

Digitally signed by V
SUDHAKARA RAO
Date: 2021.02.18
18:00:05 +05'30'

Principal Chief Materials Manager
S.E.Railway, Kolkata

Copy to : IG cum PCSC/RPF : In case of unsatisfactory performance by firm it is requested to take penal action on firm as deemed fit.