

Major performance indices during 2019-20 & 2020-21:

Item	Unit	Performance during 2019-20	Performance during 2020-21
Wagon ineffective	Avg. Ineffective/Avg. holding x 100	0.7	1.18
ROH	No. of wagons per month	593.42	521.8
IOH	No. of coaches per month	351	351
Train parting	No. of cases per month	10	7
Hot axle	No. of cases in the year	9	10
No. of rakes examined in the yard	Avg. PME + Premium + Intensive examinations per month	773.92	687.17
Punctuality loss cases on C&W	No. of direct + Indirect cases in the year	30+ 58	30+ 58
Passenger Complaints	No. of cases in the year	1209	244
Scrap disposal	Scrap disposal in MT during the year	3744.65	2786.21
Sick line out turn	Avg. Sick wagon repairs per month	2584	3795
Rolling stock condemnation	No. of wagons + coaches condemned during the year	162	88
Outstanding recovery	Hire charges(ART+Loco) & wagon damage bills raised in Lakhs / realized in lakhs during the year	860.82/1355.54	692.00/792.47