

Expression of interest from corporate and other organization for setting up emergency medical room at A & A1 categories of S.E. Railway Stations especially Shalimar, Santragachi, Kharagpur, Tatanagar, Rourkela, Purulia, Bankura, Bokaro Steel City, Ranchi etc.

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Principal Chief Medical Director, S. E. Railway, Garden Reach, Kolkata for and on behalf of President of India, invites "Expression of Interest (EOI)" from local leading Emergency Medical Service Providers i.e. Hospitals/Nursing homes / NGOs for providing round the clock Emergency Medical services stationed at Emergency Medical Room (EMR) at A & A1 category Rly. Stations of S. E. Railway like Shalimar, Santragachi, Kharagpur, Tatanagar, Rourkela, Purulia, Bankura, Bokaro Steel City, Ranchi etc. (list of A & A1 stations which are available in railway website). They will provide Free of Cost medical assistants/first aid to the bonafide injured Railway passengers brought to EMR including shifting them to the nearest Govt./Pvt. Hospitals for further treatment; they may use this Emergency Medical Room for setting up a small Retail Medical Store as well as for Private Medical consultancy on payment basis to bonafide railway commuters (when not attending to bonafide injured railway passengers).

The MOU of agreement will be for a period of FIVE (05) years and on payment of License Fee to Railways. Interested applicants/parties may submit the 'Expression of Interest'. For any clarification, interested parties may contact PCMD's office, S.E. Rly. 11, Garden Reach Road, Kolkata-700043 on any working days from 11 AM to 5 PM.

Interested Organization should submit its initial proposal within 45 days to the Chief Medical Superintendent under whose jurisdiction the concerned railway station falls.

Note: Separate application of Expression of Interest should be submitted for each EMR for which the applicant/party desires to submit the "Expression of Interest (EOI)"

Principal Chief Medical Director  
S.E. Railway

## **Scope and Special terms and conditions for providing Emergency Medical Services in the Emergency Medical Rooms at the Railway Stations:**

1. The primary aim of Emergency Medical Room at the Railway station is to provide First Aid Medical Assistance " free of cost to the bonafide railway passengers who have been injured due to falling from train/run over cases/etc. during the course of their train journey.
2. The Emergency Service Provider shall provide Emergency Medical Services round the clock in the Emergency Medical Room at the Railway station, for which one Doctor with minimum qualification of MBBS and one/two trained paramedical staff shall be made available by the Emergency Service provider.
3. S. E. Railway shall provide the space for Emergency Medical Room with necessary furniture. The Emergency Service Provider shall not have any claim on the Railway Property / Premises whatsoever. Electricity and water shall be provided by the S. E. Railway free of cost.
4. However, the arrangement for stretcher, wheelchair, reclining bed, stools, necessary medical kit and other requisite medicine/injections (As per Annexure-I) shall be made available by the Emergency Service Provider with whom the contract is entered into.
5. The concerned on-duty railway station in-charge shall organise immediate shifting of the bonafide injured passenger from the site of the accident to Emergency Medical Room with the assistance from Emergency Service Provider. The bonafide injured railway passenger shall be attended on top priority by the Doctor on duty, who shall render the requisite medical emergency treatment in a professional manner and arrange to shift the bonafide injured railway passenger to the nearest Govt./Civil or Pvt. Hospital / Trauma centre having the requisite facilities for further treatment. If there is no Govt. Hospital nearby, only then the patient has to be shifted to the Pvt. Hospital.
6. Doctor on-duty shall make arrangement for shifting the injured person to the Govt./Civil Hospital or Trauma Centre where all Medical facilities, viz. Operation Theatre, Anaesthetist, Physician, Surgeon, Orthopaedist, trained Paramedical staff, ICU, CITI Scan, MRI etc. are available for further medical treatment to save the valuable life. Arrangements of ambulance shall be ensured by the Emergency Service Provider, using the services of 108 Ambulance service or any other means with trained Doctors who can give basic life support to the injured bonafide Railway passenger till he/she is reached to the nearest Hospital / Trauma Centre. A list of such close by Hospitals / Trauma Centres along with telephone numbers shall be made available at these Medical Emergency Rooms by Emergency Medical Service Provider.
7. The Emergency Service Provider is responsible for the safe keep/preservation of the severed limb, etc, if any, and shall arrange to send it, along with the injured to the Govt./Civil Hospital, duly preserved and packed as required for further medical treatment.
8. Emergency Service Provider shall do all the above emergency medical treatment /First Aid required to save the life of the bonafide injured railway passengers/commuters within the golden hours of accident free of cost, i.e. **Emergency Service Providers shall not charge anything towards the medical attention and cost of medicines /injections, etc. provided to the bonafide injured railway passengers/commuters requiring such medical aid arising out of falling from train/run over cases, etc.**

9. The cost of treatment of the bonafide injured Railway passengers at the nearest Private hospital, if Govt./Civil Hospital are not located nearby, shall be borne by the Railways at prevalent CGHS rates for the initial 48 hrs or till the patient stabilises, whichever is earlier.
10. The Emergency Service Provider is permitted to set up a RETAIL MEDICAL STORE in the Emergency Medical Room (EMR) for sale of medicines at the prescribed rates to the other bonafide railway passengers/commuters. The medicines/injections etc. required for the treatment of the bonafide injured railway passengers shall be provided Free of Cost only.
11. The Emergency service Provider, when not attending to the bonafide injured railway passenger, may extend private consultancy to the other bonafide railway passengers/commuters, who may like to avail the facility, on payment of the consultation fees as deemed appropriate by the Emergency Service Provider. However, top priority should be given to the emergency treatment to the bonafide injured railway passenger when he/she is brought into the Emergency Medical Room for Emergency Treatment.
12. S. E. Railway Administration shall allow the Emergency Medical Service Provider to advertise the services of nearest and concerned hospitals by displaying their name board as per S. E. Railway specifications at strategic locations depicting "MEDICAL FACILITY PROVIDED BY \_\_\_\_\_ IN ASSOCIATION WITH SOUTH EASTERN RAILWAY". It may be noted that the goodwill accrued from the advertisement may also help to enhance/promote the business of the hospital in the long run.
13. The Emergency Service Provider is only a Licensee of the Emergency Medical Room and he/she shall have no claim /right to the railway property. He/she shall not utilise the space for any other purpose or for carrying out any other activity other than what has been agreed to as per the Contract and License Agreement.
14. The Emergency Service Provider should sign the License Agreement for the operation of the Emergency Medical Room.
15. The Emergency Service Provider should ensure that the disposal of Bio-Medical wastes is done through nearest Divl. or Sub-Hospitals/Health Unit.

Essential Medical Equipments and Medicines to be Stocked and kept in the Emergency Medical Room by the Emergency Service Provider.

1. Blood Pressure Instrument
2. Stethoscope
3. Ambu Bag with Oxygen Mask (Silicon)
4. Torch with Cell (Big)
5. I V Stand
6. Needle Holder (2 No.)
7. Tooth Forceps (2 No.)
8. Plain Forceps (2 No.)
9. Chittle Forceps (2 No.)
10. Needle Cutter (2 No.)
11. Razor with Blade ((2 No.)
12. SS Tray, Kedney Tray (2 No.)
13. Pulse Oxy Meter
14. Oxygen Mask (10 No.)
15. Nasal Prongs (10 No.)
16. Artery Forceps (6 No.)
17. Mayo Scissor (2 No.)
18. Suction Machine
19. Laryngoscope with 2 Cell (2 No.)
20. Oxygen Cylinder with stand with Hunidifier & flow meter (2 No.)
21. Automatic ECG Machine
22. Gluco Meter with Strips
23. Thermometer
24. Defibrillator
25. Refrigerator
26. Steriliser/Auto Cave (2 No.)
27. Nebulizer
28. Collapsible Stretchers (2 Nos.)
29. Water Filter
30. BP Blade with handle (scalped) Blade No. 15 & 22 (2 No. each)
31. Folding Stretcher
32. Wheel Chair
33. Aluminium (Metal) Stretcher
34. All essential medicines for emergency treatment
35. Any other equipment or medicine as may be prescribed at later stage.

## FORM OF EXPRESSION OF INTEREST (EOI)

1. EOI (Name of License) Emergency Medical Room in \_\_\_\_\_ Railway Station.

2. Period of License FIVE (05) years.

3. Name & Address of the Hospital/ Nursing Home/Medical Practitioner (in block letters) \_\_\_\_\_

4. Interest to Operate EMR at station/s \_\_\_\_\_.

5. Offer of the lump sum Annual License Fee (payable to Railways) :

Rs. \_\_\_\_\_/- (In figures) Rupees \_\_\_\_\_

Only (In words) (Plus GST as applicable from time to time)

6. I / We have carefully read and understood the terms and conditions of the license as contained in EOI documents issued by the S. E. Railway including the following:

a) On account of non acceptance of award or on account of non-completion of conditions within the prescribed time, I/We shall be debarred by S. E. Railway for further participation in the EOI at its stations or at any other place under the control of S. E. Railway, for a period of 05 years.

b) In case the documents submitted by my/our firm along with EOI are found false/ incorrect, the offer of my/our firm will be liable to rejected without assigning any reason thereof. In addition, S. E. Railway reserves its right to debar be my/our firm from participation in the further EOI of S. E. Railway

7. S. E. Railway reserves the right to reject the conditional offer without assigning any reason thereto.

8. S. E. Railway does not bind itself to accept the highest offer or any otherEOI and reserves to itself the right of accepting the whole or any part of the EOI and the Applicant shall be bound to provide the service at the rate quoted by firm.

Signature of the party/ participant: \_\_\_\_\_

Name with designation: \_\_\_\_\_

Status: \_\_\_\_\_

Address: \_\_\_\_\_

Tel. No. (0) \_\_\_\_\_ Fax No. \_\_\_\_\_

Email: \_\_\_\_\_